

# CUSTOMER WARRANTY FORM



Send the completed warranty form along with Proof of Purchase from your Authorized Dealer with the product being warranted. All packages MUST clearly show a Return Authorisation (RA) number. Any warranty packages not clearly showing an RA number will immediately be refused and returned back to the shipper. An inspection fee of \$25 plus tax (if applicable) will be charged for all returns that have no fault found.

RA # \_\_\_\_\_ to get this number, please email or call our office.

AUSTRALIA: sales@turbosmart.com.au or 02 9798 2866

USA: sales@turbosmartusa.com or 909 476 2570

UK: sales@turbosmartuk.com or 0121 368 0719

## CONTACT INFORMATION

Company: \_\_\_\_\_

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

## VEHICLE INFORMATION

Vehicle Year: \_\_\_\_\_ Make & Model: \_\_\_\_\_

Engine Type: \_\_\_\_\_

Turbocharger Make & Model: \_\_\_\_\_

Desired Power Level: \_\_\_\_\_ Boost Level: \_\_\_\_\_

Major modifications working in conjunction with Turbosmart product being warranted: \_\_\_\_\_

## TURBOSMART PRODUCT INFORMATION

Product Name: \_\_\_\_\_ Serial Number (if applicable): \_\_\_\_\_

Part Number: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

Where product was purchased: \_\_\_\_\_

Date product was installed: \_\_\_\_\_

Was the product installed by an authorised Turbosmart dealer? \_\_\_\_\_

If so, what is the name of the Turbosmart dealer? \_\_\_\_\_

Date problem started to occur or was first noticed: \_\_\_\_\_

Frequency of problem (please circle one): Constant or Intermittent

Please describe, with as much detail as possible, the problem you are experiencing: \_\_\_\_\_

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Pictures showing damages or manufacturing defects are accepted to assist the warranty process.